Corporate Plan PI Report Community

Monthly report for 2021-2022 Arranged by Aims Filtered by Aim: Priorities Community Filtered by Flag: Exclude: Corporate Plan Aims 2016 to 2020

For MDDC - Services

Performance Indicators:

No Data

Key to Performance Status:

Below target

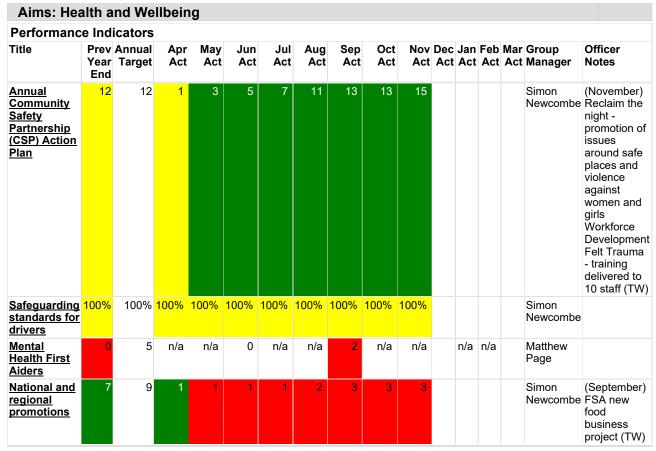
On target

Above target

Well above target

Corporate Plan PI Report Community

Priorities: Community



Performan	ce In	dicato	rs											
Title		Annual Target		May Act				Sep Act					Group Manager	Officer Notes
% of complaints resolved w/in timescales (10 days - 12 weeks)	90%	90%	100%	99%	97%	97%	96%	95%	95%	93%	90%		Lisa Lewis, Brian Trebilcock	(December) 14 at 1st check (04/01/22) (RT
Number of Complaints	273		38	78	116	145	179	214	235	269	292		Lisa Lewis, Brian Trebilcock	

indicates that an entity is linked to the Aim by its parent Service

Corporate Plan PI Report Community																
Priorities: Community																
Aims: Leisu	Aims: Leisure Centres															
Performance Indicators																
Title	Prev Year End		Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Group Manager	Officer Notes
Health Referral Initiative starters	6	15	3	7	17	25	39	48	48	54					Corinne Parnall	(November) 6 (K)
Health Referral Initiative completers	0	10	3	3	3	3	3	12	12	19					Corinne Parnall	(November) 7 (K)
Health Referral Initiative conversions	0	5	2	2	2	2	2	11	11	16					Corinne Parnall	(November) 5 (K)

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